

Service Provision

We provide these services for the following Service Users:

- Older People
- Adults
- Young Adults
- Mental Health
- Physical disability
- Sensory Impairment
- Dementia
- People with eating disorders



We provide personal care, support work, key working, domestic carers and senior carers.

Our Services

- Person Care
- Sitting Service
- Visiting Care
- Respite Care
- Live-in-Care
- Convalescent Care
- Enablement Care



Contact Us



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<http://nlpc ltd.com/care-agency/>



Inspire Care Agency
Domiciliary Care Agency



Staff Profiles

- We use our robust recruitment and selection policy to employ only those individuals we believe have the requisite skills, education, training, prior work experience and attitude which will complement and enhance the quality of care we deliver.
- Staffs receive an induction training programme and further ongoing training, appraisal, supervision and support as needed.
- All job applicants are required to apply for enhanced disclosure from the Disclosure Barring Service (DBS) in order that the agency may be satisfied that they are appropriate to look after individuals and/or shall be registered with the Independent Safeguarding Authority.
- We select staff in order to match their skills to individuals specific needs, as well as to minimise travelling distances in order to support good time attendance.
- We manage and train our employees with the aim that all our carers achieve NVQ level 2.
- Carers work on a rota system which ensures that the service is staffed by the appropriate number and skills mix, including weekends and public holidays.

Support Objectives

- Offer skilled care to enable individuals who live in their own homes to achieve their optimum state of health and well-being.
- Respect and encourage the right of independence of all Service Users.
- Treat all people who work for and are supported by Inspire Care Agency and all people who visit with respect at all times.
- Uphold the human and citizenship rights of all who we support, and who visit them.
- Support individual choice and personal decision-making as the right of all Service Users.
- Recognise the individual uniqueness of Service Users, and visitors, and treat them with dignity and respect at all times.
- Respect individual requirement for privacy at all times and treat all information relating to individuals in a confidential manner.
- Recognise the individual need for personal fulfilment and offer individualised programmes of meaningful activity to satisfy that need of Service Users.



Aims and Objectives

We are committed to delivering social, personal and associated domestic care to people in their home environment, to a standard of excellence that incorporates the fundamental principles of good care practice.

Our service is centred on personalisation and commitment to quality assurance. We aim to respond to individual requests for services and to deliver such services in a manner that respite their wishes and uphold their rights and dignity.